

## The Value of HIE to Primary Care Providers

### What is HSX?

HealthShare Exchange of Southeastern Pennsylvania, Inc. (HSX) is a 501(c)(3) health information exchange (HIE) serving the greater Philadelphia region.

- The HSX Mission is to provide secure access to health information that enables preventive and cost effective care; improves the quality of care; and facilitates the transitions of care.
- The HSX Vision is to build a trusted community of healthcare stakeholders collaborating to deliver better healthcare to patients.

HSX current membership includes acute care hospitals, health plans, long-term care facilities, behavioral health organizations, accountable care organizations, clinically integrated networks, independent ambulatory practices and federally qualified health centers in the five-county area.

### Services Offered to Primary Care Practices

#### DIRECT SECURE MESSAGING (Direct)

- Timely, secure point-to-point exchange of clinical information about patients after discharge
- Send clinical information facilitating transitions of care between providers, utilizing the HSX Master Provider Directory

#### ENCOUNTER NOTIFICATION SERVICE (ENS)

- By subscription, a list of patient encounters (i.e. ED and inpatient admits and discharges) are sent to primary care practices in real time or in a summary list, using Direct secure messaging
- Recipients choose how often they will be alerted and the workflow used to receive notifications

#### CLINICAL DATA REPOSITORY (CDR)

- Search the CDR for longitudinal clinical information about patients

### Primary Care Providers Benefit as HSX Participants

- Receive **encounter notifications** when patients are admitted or discharged from a member hospital (available by subscription)
- Receive **timely discharge information** about patients
- Acquire the HSX **master provider directory**
- Obtain ability to **communicate electronically with peer providers** through Direct secure messaging
- Access **historical patient data** to inform treatment and care plans

### How to Participate in HSX

#### Hospital Owned Practices

- Fee to participate is covered by member hospital/health system

#### Independent Practices

- Direct Services – No fee to participate with HSX
- ENS & CDR – Nominal one-time administrative fee and annual subscription fee, based on number of providers, for the practice will apply

For more information, please contact:

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