The Value of HIE to Primary Care Providers

What is HSX?

HealthShare Exchange of Southeastern Pennsylvania, Inc. (HSX) is a 501(c)(3) health information exchange (HIE) serving the greater Philadelphia region.

- The HSX Mission is to provide secure access to health information that enables preventive and cost effective care; improves the quality of care; and facilitates the transitions of care.
- The HSX Vision is to build a trusted community of healthcare stakeholders collaborating to deliver better healthcare to patients.

HSX current membership includes acute care hospitals, health plans, long-term care facilities, behavioral health organizations, accountable care organizations, clinically integrated networks, independent ambulatory practices and federally qualified health centers in the five-county area.

Services Offered to Primary Care Practices

DIRECT SECURE MESSAGING (Direct)
- Timely, secure point-to-point exchange of clinical information about patients after discharge
- Send clinical information facilitating transitions of care between providers, utilizing the HSX Master Provider Directory

ENCOUNTER NOTIFICATION SERVICE (ENS)
- By subscription, a list of patient encounters (i.e. ED and inpatient admits and discharges) are sent to primary care practices in real time or in a summary list, using Direct secure messaging
- Recipients choose how often they will be alerted and the workflow used to receive notifications

CLINICAL DATA REPOSITORY (CDR)
- Search the CDR for longitudinal clinical information about patients

Primary Care Providers Benefit as HSX Participants

- Receive encounter notifications when patients are admitted or discharged from a member hospital (available by subscription)
- Receive timely discharge information about patients
- Acquire the HSX master provider directory
- Obtain ability to communicate electronically with peer providers through Direct secure messaging
- Access historical patient data to inform treatment and care plans

How to Participate in HSX

Hospital Owned Practices
- Fee to participate is covered by member hospital/health system

Independent Practices
- Direct Services – No fee to participate with HSX
- ENS & CDR – Nominal one-time administrative fee and annual subscription fee, based on number of providers, for the practice will apply

For more information, please contact:

Jennifer Natale, MPH, FACHE
Senior Manager, Engagement and Adoption
jennifer.natale@hsxsepa.org | 215-422-4322

Julie Strulson
Engagement and Adoption Coordinator
julie.strulson@hsxsepa.org | 215-422-4198

http://www.hsxsepa.org

rev. 11.02.16